

Customer Authority to Port Telephone  
Number to iVox Communications



**1. Account Holder**

Business Name (if applicable)

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Title	Surname	Given Names

**2. Address Details**

Unit No:	Street No:	Street Name

Suburb	State	Postcode

E-mail Address	Date of Birth (dd/mm/yyyy)

Other Contact No:	Fax No:

**3. I wish to port the following services to iVox Communications**

Telephone Number	Cat A/C	Current Carrier	Current Carrier's Account No:

**Or I wish to port the following range of telephone numbers to iVox Communications (Cat C):**

First no. in range	Last no. in range	Current Carrier	Current Carrier's Acc. No:
( )	( )		

<b>4. Preferred cutover date (dd/mm/yyyy)</b>	<b>Preferred cutover time</b>

Cat A: min 6 business days, Cat C min 23 business days. If you do not provided a cutover date then it is assumed to be required as soon as possible)

I authorise for the telephone number(s) listed above to be ported to iVox Communications (Harbour ISP's Telephony W

I acknowledge that I am authorised to request the porting of the telephone number(s) listed on this form

I acknowledge that I have read and understood the HISP Porting Terms and Conditions

I acknowledge that I have been advised that:

- . By porting the telephone number(s) listed on this form, the service associated with that telephone number is disconnected from the existing service providers's network and may result in finalisation of the account for that service. It is your responsibility to ensure your account is closed after cutover.
- . By porting the telephone number(s) listed on this form, any DSL/Spectrum Sharing service associated with that telephone number is disconnected and may result in finalisation of the DSL Spectrum Sharing account for that service: and
- . Although I have the right to port the telephone number(s) there may be costs and obligations associated with the port which may include early termination fees and porting fees.
- . By signing I have read and understood the HISP Number Porting Price List and understand that if my port is rejected by my carrier for what ever reason (eg I requested a Cat A and my carrier determines it is a Cat C) then further costs may be applied.

Signature	Date:

This Customer Authorisation is valid for 90 calendar days from this date.

**Please refer to the HISP Number porting price list for a full list of pricing**

Porting Cat A Number \$50	Cat A Rejections ea \$15	Cat A Emergency Returns \$280
Porting Cat C (1-5 nos Telstra, Optus, AAPT/Powertel, Verizon, Symbio/Gotalk ) \$150	Porting Cat C (1-5 nos from (Primus, Soul/TPG, iiNet/Intermode) \$420	

Please return this completed and signed form to  
**Email:** hit.operations@harbourit.com.au  
**Fax:** 1300 766 909  
**Post:** Harbour ISP Reply Paid 572, Mudgee NSW 2850